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## **Case Study: MarcTel S.I.T.**

### **About MarcTel S.I.T.**

MarcTel S.I.T. is a private Romanian company established in 1998, specialized in providing Integrated Telecommunications Services. These include civil and military services such as: design, systems engineering, installation, integration, maintenance and repairs in the field of telecommunications and IT networks.

The company has specialized laboratories for the simulation / testing of complex telecommunications and I.T. solutions as well as for repairs at electronic components level.

MarcTel's technical personnel, trained not only in Romania, but also abroad, is experienced in designing, installing and servicing data and voice communications networks mainly using Marconi and Cisco equipment.

### **Infrastructure**

Number of servers 5  
Number of workstations 55  
Number of users 75

### **The Role of Cyclope Employee Surveillance**

Liviu Chirita, IT Manager, described the role of Cyclope Employee Surveillance Solution to monitor employee's activities. "Monitoring all the activities performed on the company machines is critical for our business. Working with high confidentiality data implies monitoring all documents created / modified by all our users. Locating documents sources paths and names is critical. We have decided to purchase Cyclope Employee Surveillance after 15 days of evaluation and after finding out extremely interesting information. "

"We have a Windows 2003 domain and the way Cyclope Employee Surveillance is designed to work in AD environments helped us deploy the solution on 75 workstation is less than 20 minutes. We have decided to use the invisible client in order to monitor the users in stealth mode. "

"We consider the grouping the users into departments and assign view rights for project managers is a key feature that helped us increase our users productivity. Due the fact that the middle management had access to monitoring results and appropriate actions were taken just in time. "